

Contact Us

Questions, Issues, Comments?

Submitting a ticket to our ZenDesk queue is the most effective way to reach out. This helps ensure that several people on the Harvard Catalyst team see that you are in need of assistance.

SUBMIT A TICKET

If the Submit a Ticket button does not work, send an e-mail to: support@harvardcatalyst.zendesk.com

When choosing to send an e-mail, please include the following information. Please feel free to copy and paste the simple form fields below directly into your e-mail.



Please do not include PHI in your e-mail submission.

Name:

E-mail Address:

Your Organization:

Description of Issue:



Have you checked out the [technical](#) and [end-user](#) help documentation? We also offer some [information to assist you with your roll-out](#) of Scheduler.