

net.shrine.authorization.HMSNotAuthenticatedProblem

Retired in Shrine 1.26

Summary

A problem was encountered while attempting to log in a user to use the HMS data steward.

Explanation

The most likely cause is that the user's password was incorrect. Other root causes may be that I2B2's PM cell does not recognize the user, that SHRINE is misconfigured, or that the PM cell is malfunctioning.

Resolution

If you are a user, double-check that your username and password are correct. Then supply all details of this error to your local site admin.

If you are a site admin, check that the user exists in HMS. Offer to reset the password.